



MID-ANGLIAN ENTERPRISE AGENCY LIMITED

CUSTOMER CHARTER

MENTA is committed to providing all clients with high quality, professional and efficient services that are relevant to individual business needs.

Our clients can expect:

- To be dealt with courteously.
- To have any queries handled quickly and efficiently.
- That all advice given will be impartial.
- To be treated with equal consideration and respect.
- That information provided to MENTA is confidential (only specific data will be shared with contractual funding organisations).